

Retail Excellence Newsletter

April 2010

This Newsletter...

LPA User Fair
Wheelbarrow
CounterPoint Tips
New POS Hardware

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LPA User Fair

August 11, 2010

If you had fun at last year's open house, you will not want to miss the LPA User Fair in August. We will have training sessions, food, and more fun than you can imagine.

Training topics will include:

Security
Effective E-Commerce
New Reports
Managing Inventory
Loyalty Marketing
...and many more

Mark your calendar today!



Wheelbarrow Full of Products & Services

Could you benefit from any of these?

- [Training](#)
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- On-Site Event Management
- E-Commerce
- Internet Credit Card Processing
- Gift Cards*
- Supplies

*Contact LPA for more information

COUNTERPOINT Tips & Tricks

CounterPoint SQL

Dear Andee -

I manage a high volume convenience store and when we're busy, every keystroke matters! I'm really tired of the message "Ticket Complete" at the end of every transaction. Is there anyway to turn that off?

Signed,
Make it more Convenient

Dear Make -

Go to Setup/Point of Sale/Stores to the Tickets-2 Tab. At the bottom of the screen in the Messages area, check mark to "Suppress ticket completion confirmation dialog" and that message will stop appearing.

Signed,
Andee

CounterPoint V7

Dear Andee -

I own a swimming pool supply company and we use CounterPoint Version 7. I use min/max in the Purchasing Advice report to help me figure out what I need to reorder. This works well, but it's a pain to have to remember to change the min/max amounts for every item when the season changes. I would like to request you add something that automates this process.

Signed,
To The Max

Dear Max -

In Version 7.5.4, we added a Min/Max Advice report that does exactly what you're asking! In the report you define parameters and time periods to measure, and one of the questions on the report is "do you want to update the minimum field, maximum field, or both". You can get to this report by going to Inventory/Reports/Standard/MinMax Advice.

Thanks-
Andee

These CounterPoint tips & tricks were created by Andee Williamson at Radiant Systems in the regular "Ask Andee" section of the *ViewPoint CounterPoint Newsletter*.



New POS Hardware Radiant P1515

Now Available!

The P1515 by Radiant Systems is now **available for both CounterPoint V7 & SQL**. You can now have durable all-in-one POS hardware for about the same as the "pieces and parts" option. Please contact Brady Martinson (x118) for more details.



If you have any questions, please contact Brady at brady.martinson@lparetail.com or call 952-814-4800 ext. 118.

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