LPA MOBILE SOLUTIONS 101

OCTOBER 16, 2019

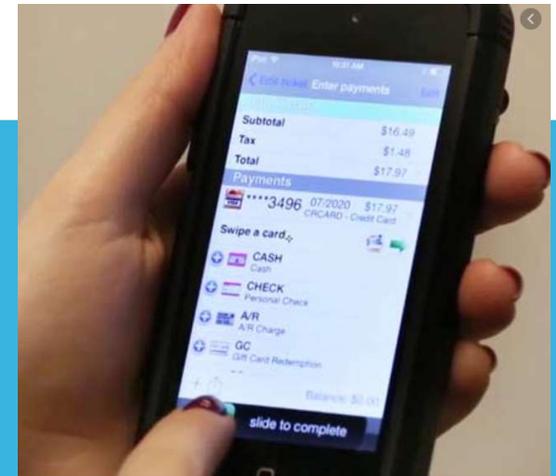![LPA retail systems]

Why a Mobile Solution?

- *Increase revenue*

- *Modern, progressive image, cool, hip. Everyone is doing it   ;-)*

- *Allows freedom to move around location*

- *Establish footprint at offsite events. Get your name and brand out there!*

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- Three Main Mobile Solutions:

- CP Mobile (Apple IOS)
- Laptop Based
- Microsoft Surface

- **NCR CounterPoint Mobile**

- Apple IOS Based.

- comprised of an Apple iPad Mini, an Ingenico ISMP4 and a mobile single-handed carrier that holds both the iPad and ISMP4.

- LPA also offers a solution for your Apple iPhone5 or iPhone6 which is an iPhone sled equipped with a scanner and MSR swipe. (support up to IOS 12 on CP Mobile 2.6.2) App Based VPN used outside of normal store network.

CPMobile 2.6.2 Requirements

Before you can install and register CPMobile 2.6.2, you must have the following:

- iPhone, iPod Touch, or iPad with iOS 11 or iOS 12
- NCR Counterpoint V8.4.6.10 or later

✎ Viewing bin locations in Item Lookup and Inventory Management functions is supported.

✎ After you update to V8.5.6.0 or later, you must use **System > Utilities > Pre-defined Data** and click **Update** to create the necessary CPMobile form groups.

⚠ You cannot use CPMobile if you have multiple instances of NCR Counterpoint installed on your server(s).

- Wireless or cellular access to your Counterpoint server(s)
- Internet access
- NCR Secure Pay or NCR Counterpont Gateway (CPGateway) for credit card transactions in CPMobile **Point of Sale**

Credit Card Payments

To process credit card payments in CPMobile **Point of Sale**, you must have the following:

- iPhone 5S or later
- iPod touch 6th generation or later
- iPad Air or later
- Compatible CPMobile barcode scanner or card reader (CPMobile sled)
- iMag Pro Magnetic Stripe Reader (MSR)

⚠ Dial-up credit card processing (i.e., CPDialup) is not supported.
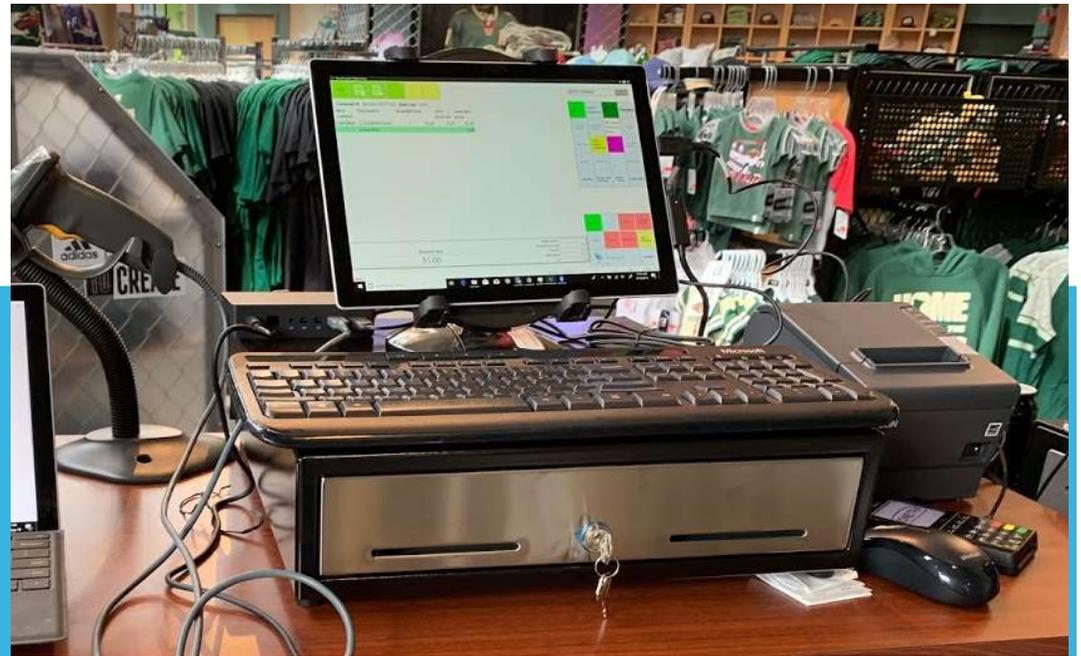
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Laptop Solution

- LPA offers and has deployed a mobile laptop-based solution comprised of a Dell Latitude 14.0" Cellular enabled (AT&T, Verizon or Sprint) Windows 10 Pro laptop running full Counterpoint. Other Laptops can be used as well.

- Mimics a regular register better

- Connect through VPN to CounterPoint on your server or cloud solution.

- Still Windows Based like registers, means more availability and selection for devices.

- Supports USB and Bluetooth payment options, IE External card reader, Ingenico ISMP4, Zebra Bluetooth Printer

Microsoft Surface

- Gives flexibility while fulfilling requirements to run regular full feature Counterpoint.

- Use as a stationary point of sale with docking station that connects all peripherals.

- Available in a mobile single-hand carrier. Can use w/ Bluetooth connected card swiper or reader.
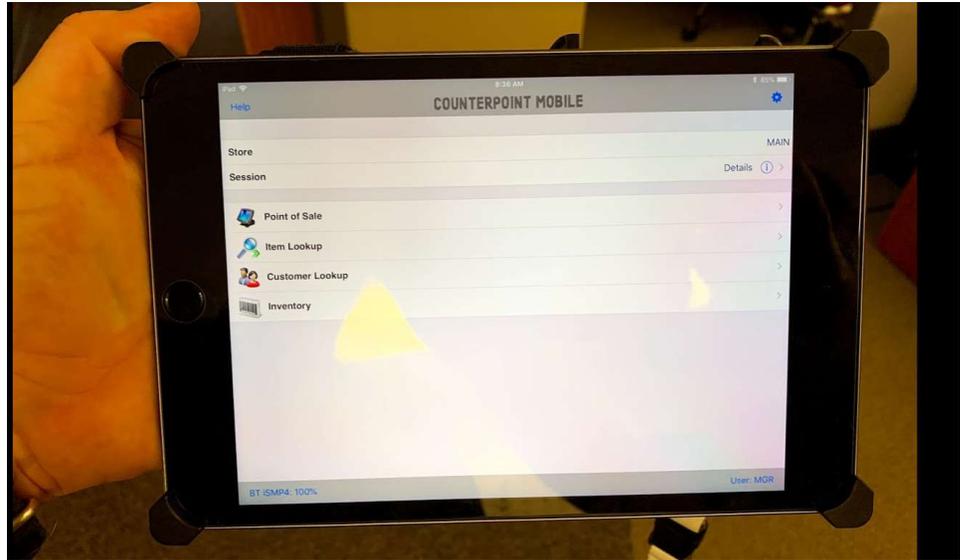
▪ Mobile Accessories

LPA offers a variety of accessories to bring ease to the mobile Point of Sale experience.

- Belt mountable, battery powered Zebra Bluetooth printer with an MSR built in which can be used with all 5 LPA Mobile solutions.

- Epson cube printer (M30) which is also a Bluetooth solution.

- Ingenico ISMP4 MSR which can be used with the Apple based solutions and the Cellular laptop and Surface Pro.

- Docking station which allows for your standard peripherals to be connected to a Microsoft Surface Pro

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Questions??